

Andrew Bainbridge
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This letter is to thank your firm, specifically Mrs. Carol Herdman for the representation that was above and beyond what we expected to receive. Mrs. Herdman was extremely professional, comforting, and always kept us informed during the entire appeal process. It was apparent to our family that she cared about the outcome almost as much as we did. Her style and technique of representation was impeccable, classy and she executed every step to the very end. We wanted to express our gratitude for her efforts and dedication for our daughter, Lisa M. . She took the extra time to work with Lisa and was so patient and understanding.

It was quite a long and upsetting process and we could never have thought anyone would stay by our side for this long but she were very supporting and knowledgeable through-out the entire process.

We want to personally thank you for being Lisa's attorney –of the many choices we could have make in life, this has truly proven to be the right choice for this situation. Most of all we want to thank you for guidance and understanding and interest in our family. You became like a friend rather than an attorney. You made a lasting impression on the entire family and would highly recommend this firm to anyone especially Carol.

Mrs. Herdman spent her evening and weekend hours preparing for the case. She was very accessible and always available. She was well prepared, thorough, convincing and always accurate. She endured all the stress and restored the confidence in our case for our family. Her faith, knowledge and determination proved to be exemplary and resulted in an outstanding performance with a favorable decision. Even if we had not won the appeal, she is a remarkable attorney.

Mrs. Herdman is truly an asset to the Bainbridge law firm. There are people who makes a difference and she is truly one of them. You are extremely lucky and blessed to have her on your team. She is a terrific person, outstanding attorney and we now consider her a friend. Thanks for the excellent representation Carol! Great Job!

Lisa, Randy and Debbie

9/17/16

Lisa
Debbie
Randy